

SCRIPTS *by* POLICY PRESCRIPTIONSSM



- 12% of households with a primary care physician (PCP) say retail clinics “replaced” the PCP for routine care
Healthcare Financial Management. July 2007; 102-104.
- Retail clinics with electronic clinical decision support tools provide high-quality care and adhere to guidelines over 99% of the time
Am J Med Qual. 2007; 22: 457-462.
- 3.4 million American families have used a retail clinic in the past; 73% of these families have health insurance
Commonwealth Fund. December 2008. Pub # 1199, Vol. 48.
- 90% of retail clinic visits are for 10 simple conditions (upper respiratory infection, pharyngitis, sinusitis, bronchitis, otitis media, otitis externa, conjunctivitis, urinary tract infection, blood pressure check, or screening lab tests)
- These 10 conditions represent 18% of all PCP visits and 12% of all emergency department (ED) visits
Health Affairs. 2008; 27 (5): 1272-1282.
- Average costs for an episode of care at a MinuteClinic (\$104) is significantly less expensive than comparable visits at an urgent care (\$155), physician office (\$159), or emergency department (\$383)
Health Affairs. 2008; 27 (5): 1283-1292.
- Another estimate of cost of care at retail clinics (\$110) equally demonstrates cost savings compared to urgent care centers (\$156), PCP offices (\$166), or EDs (\$570)
Ann Intern Med. 2009; 151: 321-328.
- 982 retail clinics operate in 33 states; 88 percent are in urban areas; 93 percent are co-located with a pharmacy
Ann Intern Med. 2009; 151: 315-320.
- Retail clinics tend to be located in more advantaged neighborhoods: counties with retail clinics have fewer minorities (19% vs. 34%), less poverty (7% vs. 12%), and higher median incomes (\$58,544 vs. \$50,559) than counties without
Arch Int Med. 2009; 169 (10): 945-949.
- An estimated 14% - 21% of ED visits could be safely performed in the retail clinic setting, saving up to \$4.4 billion
Health Affairs. 2010; 29 (9): 1630-1636.
- All things being equal, consumers would prefer to seek care at physician office than a retail clinic (OR 2.4)
Ann Fam Med. 2010; 8 (2): 117-123.